National Association of Local Long Term Care Ombudsman
3232 S. Higuera Street, Suite 101B
San Luis Obispo, CA 93401
Karen Jones, Board Chair
805-785-0132 Phone
KARENJONES@OMBUDSMANSLO.ORG Email
www.nalltco.com Website

May 19, 2025

The Honorable Donald Trump
President of the United States
The White House
1600 Pennsylvania Avenue NW
Washington, DC 20500

Re: Administration on Community Living (HHS) and Long Term Care Ombudsman Program

Dear President Trump,

On behalf of local Long Term Care Ombudsman and the residents we serve in long-term care facilities across the country, **we respectfully urge you to reconsider the proposal by the Department of Health and Human Services (HHS) to eliminate the Long Term Care Ombudsman program from its jurisdiction and transfer it to state block grants.**

The National Association of Local Long Term Care Ombudsman (NALLTCO) represents the dedicated staff and volunteers who serve as the "boots on the ground" for residents in care facilities. Our unduplicated, essential services include:

- Advocacy (both individual and systemic)
- Investigation and resolution of complaints
- Routine facility monitoring visits
- Providing information, resources, and assistance

Through early identification and proactive response to concerns within care facilities, Ombudsman programs reduce costs for CMS and state regulatory agencies—saving millions of taxpayer dollars annually. Ombudsman staff and volunteers ensure that veterans, older adults, and individuals with disabilities receive the care they are entitled to under CMS programs.

We also strongly urge you to:

1. **Preserve the Administration for Community Living (ACL) programs under a single agency.** Many ACL programs enable older adults and individuals with disabilities to remain in their homes, thereby reducing the need for more expensive institutional care.
2. **Fully fund ACL programs at 2025 levels.** These programs have suffered from chronic underfunding for decades. Eliminating or cutting these services would not only harm vulnerable Americans but also increase long-term federal expenditures.

The Long Term Care Ombudsman program has consistent, bipartisan support in both the House and Senate. It is a proven, cost-effective, and vital service that protects some of our most vulnerable citizens and saves federal dollars.

Thank you for your attention to this urgent matter. We remain committed to serving those in long-term care and hope we can count on your support.

Sincerely,



Karen Jones, Chair
NALLTCO Board of Directors